

Terms & Conditions

Reservation Forms

To initiate the booking process please complete the online Reservation Form and send to rentals@solsearchersproperty.com. Upon receipt provisional reservation confirmation will be sent along with a printable invoice containing all the relevant details including deposit details and a schedule of payments. We also ask that a copy of the reservation form be printed, signed and sent by post to our offices before arrival in Spain.

Deposit (non-refundable) & Payment

We request a 25% deposit of the total price to be received by SOL Searchers no later than 7 days from the invoice date. Failure to send this within 7 days will result in the provisional reservation being cancelled.

SOL Searchers must receive the remaining balance no later than 8 weeks prior to commencement date, as per your payment schedule. Full payment will be required if booking is taken within 8 weeks of departure and a signed Booking Form must be returned to us immediately.

Confirmation

Once deposit is received we will contact you via e-mail to acknowledge receipt and confirm your reservation. Please inform us of your arrival & departure times at least 2 weeks before commencement of holiday if not advised on initial booking form.

All correspondence and documentation will be sent to the party leader who must be over 18 years of age and as party leader takes responsibility for all matters relating to the holiday.

SOL Searchers reserve the right to refuse any booking, refunding any monies paid.

Payment Method

SOL Searchers accept Bank Transfer into our Spanish Bank Account or upon special request, our designated UK account. We will advise of bank details in your schedule of payment invoice.

Cancellations

If a cancellation is necessary after confirmation we require immediate telephone notification followed by written confirmation from the party leader. Mitigating circumstances that can be substantiated will be taken into consideration.

The following notice periods and refunds apply:

Notice prior to holiday commencement date	% Of total amount refunded (excluding deposit)
More than 8 weeks	100%
6 - 8 weeks	50%
4 - 6 weeks	25%
Less than 4 weeks	0%

In the unlikely event should SOL Searchers need to make amendments to your booking we will give you the client the option of accepting any amendments or a full refund will be given.

Force Majeure:

SOL Searchers accept no liability and will pay no compensation for any delays, changes or cancellations arising from those events deemed to be beyond our control. (Wars, Natural Disasters, Acts of God, Industrial Action/Strikes, Terrorism)

The above list is non-exhaustive and SOL Searchers decision is final.

Security Deposit

For all properties a refundable security deposit is required which can be paid in cash on arrival or added to your final scheduled payment. Clients are requested to replace all breakages prior to departure. Should you experience the misfortune of causing any damage we ask that you notify us immediately in order for any loss or breakage to be put right at the earliest opportunity.

Clients are responsible for leaving the accommodation occupied together with all furniture and effects, clean and in good order and condition. SOL Searchers reserve the right to deduct the costs of any repairs or replacements if the property is left in an unreasonable condition and extra cleaning and refuse removal is required. SOL Searchers will endeavour to provide photographic evidence of any of the above in the event of any deductions being made.

Cash Deposits will be returned on departure day unless deductions have been advised, in which case the balance will be refunded.

Insurance

SOL Searchers advise that clients arrange their own medical accident and personal property insurance. SOL Searchers reserve the right to refuse any bookings from clients that do not have adequate travel insurance cover. We also request that all guests make themselves aware of any possible hazards at the accommodation i.e. slip hazards on tiled floors and pool safety. It is the responsibility of the party leader to ensure that all members of the party have adequate travel insurance and are sufficiently covered in case of accident, sickness, death, loss of possessions and travel disruptions and under no circumstances can SOL Searchers be liable in these instances.

Liability of SOL Searchers

SOL Searchers, its employees and property owners cannot be held responsible for any death, injury, accident, sickness or criminal act. By agreeing to these Terms and Conditions the party leader and their guests confirm that they accept responsibility for their own actions and the result thereof and waive any right to hold SOL Searchers or the property owners responsible in any way.

SOL Searchers cannot be held responsible for any disruption caused by loss of utility services or external works resulting in noise or disturbance. SOL Searchers will of course make every effort to resolve such problems should they arise but cannot undertake any guarantee for matters outside our control.

Property Details

SOL Searchers aim to provide clients with an up to date overall impression of the accommodation, its facilities and surroundings. Sol Searchers cannot be held responsible for any contents or environment changes since the photographs were taken but will of course aim to satisfy all the clients needs where possible.

Termination of Rental

If it is in our opinion that any one or more of your party act in a way that may cause annoyance, danger or damage to any other party and/or the property we will reserve the right to terminate the rental agreement without any notice. We will accept no responsibility for costs incurred nor will SOL Searchers be liable for any compensation payments.

Occupancy

The maximum number of guests per property will be stated in the property description, this number cannot be exceeded without SOL Searchers expressed opinion. The property is reserved exclusively for those listed on

the booking form, any extra guests, space permitting will incur additional charges.

If this is not observed SOL searchers reserve the right to terminate the booking.

Keys

Keys will be available from 4pm on day of arrival and must be returned by 10am on day of departure unless written authorisation is provided by SOL Searchers.

Should you lose your keys, spare keys will be provided during office hours from a designated collection point. However a charge of 50 euros will apply outside office hours.

Linen

One set of linen and a limited set of towels (excluding beach towels) will be provided per week. Any extras can be requested at an additional charge.

Heating

Gas powered heating may incur an additional charge during winter months.

Optional Extras

Optional extras such as grocery packs, children's equipment, fans and extra linen can be arranged subject to local charges. Please advise of your needs 1 month in advance and we promise to do our utmost to deliver.

Pets

Generally all our properties are pet free unless special arrangements are agreed by SOL Searchers

I hereby agree to the terms and conditions outlined above and accept responsibility for myself and the other members of my party to adhere to the conditions outlined within this document.

Signed

Print

Date: / / 2005